

Updated 2/24/17

## **Rock ‘n’ Roll Vancouver Half Marathon & Cunningham Seawall 10K Cancellation FAQs**

### **Why is it no longer a Rock ‘n’ Roll race?**

While we are sad to be leaving beautiful Vancouver, for now, we are unable to deliver an event experience our participants, team, and stakeholders expect from the Rock ‘n’ Roll Marathon Series. We plan to concentrate our energies on delivering world-class events in other Tour Stop locations including Seattle and Montreal.

### **But the race is still happening?**

Yes. While it will no longer be a Rock ‘n’ Roll Marathon Series event, our partner and historic operator, Lions Gate Road Runners, will resume management of the 47th Annual Cunningham Seawall 10K and Half Marathon. It will remain on the originally scheduled dates of Saturday 21 October and Sunday 22 October, 2017. Lions Gate will open registration soon.

### **I’d already registered for the race, can I still run it even though it isn’t a Rock ‘n’ Roll Marathon Series event?**

Runners could choose to have 2017 registrations either refunded or transferred to any other 2017 Rock ‘n’ Roll Marathon Series event. Selections were to be made by 2/12/17 and all refunds processed by 2/24/17. If you did not make a selection by 2/12/17 your registration was automatically refunded.

Lions Gate Road Runners are not yet accepting registrations but you can check their website: <https://www.lgrr.com/> to find out when they do.

### **Can I get a refund?**

Yes. If you were registered for the 2017 Rock ‘n’ Roll Vancouver Half Marathon or 10K you had the option to transfer to another 2017 Rock ‘n’ Roll Marathon Series race, or receive a refund. Selections were to be made by 2/12/17 and all refunds processed by 2/24/17. If you did not make a selection by 2/12/17 your registration was automatically refunded.

### **Can I get a transfer to another Rock ‘n’ Roll Marathon Series event?**

Yes. Runners could choose to have 2017 registrations either refunded or transferred to any other 2017 Rock ‘n’ Roll Marathon Series event. Selections were to be made by 2/12/17 and all refunds processed by 2/24/17. If you did not make a selection by 2/12/17 your registration was automatically refunded.

### **I bought a TourPass 3-Pack so that I can run Vancouver – can I still use it?**

Your Vancouver race(s) will be credited back to your TourPass 3-Pack so you may use this credit for any other Rock ‘n’ Roll Marathon Series race in 2017.

If you have any additional TourPass questions please contact us so that we may assist.

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**Can I get a refund on my TourPass 3-Pack purchase?**

Sorry, no. All TourPass purchases are non-refundable. TourPasses can be redeemed for any race in the Rock 'n' Roll Marathon Series in 2017. If you have any additional TourPass questions please contact us so that we may assist.

**Can I still earn heavy medals if I run in Vancouver anyway?**

Sorry, no. As Vancouver will no longer be a Rock 'n' Roll Marathon Series event, heavy medals and limited edition medals no longer apply.

**Is there another Rock 'n' Roll Marathon Series race nearby?**

With more than 25 Tour Stops globally, we invite you to join us at another Rock 'n' Roll Marathon Series event including Alaska Airlines Rock 'n' Roll Seattle Marathon & ½ Marathon.

You can find a race here: <http://www.runrocknroll.com/#findrace>

**Is there another Rock 'n' Roll Marathon Series race in Canada?**

With more than 25 Tour Stops globally, we invite you to join us at another Rock 'n' Roll Marathon Series event including Oasis Rock 'n' Roll Montreal Marathon & ½ Marathon.

You can find a race here: <http://www.runrocknroll.com/#findrace>

**How much will the Cunningham Seawall 10K and Half Marathon cost now?**

Lions Gate Road Runners will announce more information about the 2017 race in the future. You can check their website: <https://www.lgrr.com/> to find out more information as it is available.

**How will the Vancouver race be different from when it was a Rock 'n' Roll race?**

Lions Gate Road Runners will announce more information about the 2017 race in the future. You can check their website: <https://www.lgrr.com/> to find out more information as it is available.

**I've already purchased travel and accommodation for this race. Will you refund me?**

Sorry, travel expenses are the responsibility of the participant and as such, no travel expenses will be reimbursed.

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